

# UNI-TRADE STADIUM INFORMATION & POLICIES

## CHANGE OF CONTACT INFORMATION

We want to make sure we have your current information. Let us know any time you have an address, phone, email or fax change. Please make all changes to your account in writing by emailing it to: [Info@LaredoLemurs.com](mailto:Info@LaredoLemurs.com).

If your tickets are in your company name, please send your request on company letterhead. Or email us to [Info@LaredoLemurs.com](mailto:Info@LaredoLemurs.com)

## GROUP TICKETS

Let us help you create a group outing for your company, family, friends, church, school or sports organizations. We have options for groups of 20 or more, but seating is limited. Call our Group Sales Department at (956) 7LEMURS to schedule your group outing today. (Group Tickets, Nightly Suite Rentals, and Party Decks may be reserved with a 10% deposit.)

## HANDICAPPED SEATING

Uni-Trade Stadium meets the Americans with Disabilities Act (ADA) requirements for handicapped seating. If you would prefer handicapped seating, please advise your account representative.

## LOST OR STOLEN TICKETS

Please treat your tickets like cash and always keep them in a safe place. The Laredo Lemurs are not responsible for lost or stolen tickets. Excessive heat can damage tickets, please do not leave them in your car.

## RAINED OUT GAMES:

The Laredo Lemurs will make every reasonable attempt to complete each and every home game. However, in the event of a rainout in which five (5) innings have not been completed (4 ½ if the home team is leading), there are two (2) options for the rainout game: **1.** If the game is rescheduled as a stand-alone game or as part of a doubleheader, then your ticket is good for the date of the rescheduling, or the rescheduled game of the doubleheader. **2.** If the game is not made up, your ticket can be exchanged for a ticket of equal or lesser value for any future 2015 regular season game, subject to availability.

## RESALE OF TICKETS

Tickets may not be resold on the premises of Uni-Trade Stadium.

**GRASS BERM:** The grass berm is the grass area beyond outfield fences. General Admission seating is available in this area for all games. Blankets and back supports are welcome –lawn chairs or inflatable chairs are not permitted.

## POLICY FOR CHILDREN

Any fan four (4) years or younger and sitting on a lap does not need a ticket.

## WILL CALL WINDOW

The Will Call window is located at the Uni-Trade Stadium Ticket Office in the Home Plate Building and will open 2 hours prior to the start of the game. Will Call will remain open until the start of the 7<sup>th</sup> inning.

## GROUP TICKET INFORMATION

HOW DOES THE PAYMENT WORK? A 10% non-refundable deposit is required to hold seats for a specific game. The remainder payment is due 14 days prior to the game date.

## HOW FAR IN ADVANCE SHOULD I BOOK MY GROUP?

To ensure you get the date you want and the seats you want we recommend booking your group as far in advance as possible

## HAVE YOUR NEXT BIRTHDAY AT THE STADIUM

The Laredo Lemurs Birthday Package is a great one. Your group will have exclusive access to host your party in the KIDS ZONE Playground or Stadium Club area.

## ELEVATORS

There is an elevator located next to the main gate which provides access to the administrative office, suite level and the Stadium Club.

## ENTRANCE GATES

Entrance gates are located behind Home Plate and in Center Field. In case of emergency, gates will also be opened on the 1<sup>st</sup> base and 3<sup>rd</sup> base side of the Stadium. Gates will be open one (1) hour prior to each starting game time.

## FIRST AID

If you are in need of medical assistance, please contact the nearest Lemurs employee, or you can find assistance at the First Aid Office located next to the Ticket Office behind Home Plate.



# UNI-TRADE STADIUM INFORMATION & POLICIES

## UNI-TRADE Stadium

**FOUL BALLS** Please be alert of foul balls and other “debris” that may come into the seating area from the playing field. All fans are subject to the possibility of being hit by a flying object from the field. These objects are traveling at fast speeds and may be very dangerous. Please keep any foul ball you catch as a souvenir of your night at Uni-Trade Stadium. Immediately report any injuries to the nearest Lemurs staff member. The Lemurs are not responsible for any fan being hit by a foul ball or other debris.

## GUEST SERVICES

Guest Services is located on the NAME Level near the Home Plate Building.

## LOST & FOUND

During the game any found items will be taken to Guest Services. To claim a lost article, visit Guest Services or call the Lemurs at (956) 7LEMURS.

## MERCHANDISE

The Lemurs Team Store is located on the main concourse behind home plate.

## LEMURS GAME PROGRAM

This game program is available upon entrance to the Stadium and features starting pitchers, line-up, team statistics, a scorecard and other relevant information.

## SMOKING

Smoking is not allowed in the Uni-Trade Stadium under City of Laredo Ordinances Article 6, sections 15-78, and is punishable by a \$2000 fine. Smoking areas are located on the suite level just outside of the Stadium Club on the west side and in the TBD Cigar & Lounge located in the outfield.

## WHAT YOU SHOULD KNOW BEFORE GETTING TO UNI-TRADE Stadium

### RE-ENTRY:

If you must leave Uni-Trade Stadium during a game, a re-entry is permitted. However, anyone leaving the Stadium intending to re-enter must have their ticket.

**The ticket must be re-scanned before exiting and re-entry into the Stadium.**

Please contact your usher for directions to the designated re-entry gate.

## ATM

Courtesy of Falcon International Bank there are two ATM machines in Uni-Trade Stadium. One is located in the Home Plate building next to the Uni-Trade Stadium Ticket Office and the other is located by the 1<sup>st</sup> base concession stand.

## TRESPASSING ON THE FIELD

Anyone trespassing on the playing field will be ejected and subject to arrest and prosecution in accordance with city and country law.

## ADDITIONAL USEFUL INFORMATION

### DUGOUTS

The Lemurs dugout is located on the 1<sup>st</sup> base side of the field. The visiting team’s dugout is located on the 3<sup>rd</sup> base side of the field.

### FAN MAIL

Letter to the Lemurs players or mascot should be addressed to the intended party and mailed to: 6320 Sinatra Pkwy, Laredo, TX 78041

### PLAYOFFS

The Divisional Playoffs and the American Association Championship Series shall be decided by a best of five (5) game series.

## ADDITIONAL USEFUL INFORMATION

### TOURS

Uni-Trade Stadium tours are available by appointment only. All tours must be scheduled at least two weeks in advance. Get your group of 15-30 Lemurs fans together and schedule your tour by contacting us (956) 7LEMURS or email: [Info@LaredoLemurs.com](mailto:Info@LaredoLemurs.com)

### EVENTS

Uni-Trade Stadium host many types of Events to keep up to date on all the Events at the Stadium please visit the Lemurs website at [www.laredolmeurs.com](http://www.laredolmeurs.com) for the dates of the upcoming events.

## DRIVING/PARKING DIRECTIONS

Please Visit: <http://laredolemurs.com/stadium/>

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